## **Custom Dictionaries & Reports**



**Create your own dictionaries** 



Customs Reports are generated from custom dictionaries



#### Supports Wild Cards

? A single character

\* Zero on more characters

# Number patterns, e.g., model number:
###-##.#

Create terms as Key Words or Phases

Supports Wild Cards

Custom Dictionaries

Words and Phrases	? Any single	character * Zero or mo	re characters	# Any single digit (0–9)
Terms Download New Action Words All Requirements HotButtons Requirements Risks Starter Compliance Matrix Words2Avoid	Delete	Words and Phrases demonstrate be able to be capable of be required to be expected to be obligated to be obligated to be necessary to provide require* accordances according advise* analyze are to attest attests certified certifies certify compliance complies comply complying describe develop ensure ensured ensures ensuring essential evaluation	Add, modify,	and remove Term words and phrases belo

# **Custom Report**

## Summary

1       Proposal Quick Start - Action Words		A B	С	D	E	F	G	н
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#### **Detail Results**

Custom Report

		1.6.6		D		-
1	Action W	ords for Sec	tion C			
2						
3	Page (Par	a Number	Document Text Civis approval prior to derivery or training.	Terms	your Comments	
			Most of the training materials require			
			input and approval from CMS policy experts.			
158						
159	13 (156)	3.2.3	3.2.3 Courseware Review and Updates			
	13 (157)	3.2.3-1	3.2.3-1 The contractor shall review, update,	Ensure		
			and maintain training materials including			
			instructor guides, participant guides, job			
			aids, proficiency tests, and other reference			
			materials for CSRs, supervisors, and other			
			contact center staff. Courses may be in-			
			person, remote for work-fromhome CSRs,			
			computer-based, or train-the-trainer. The			
			contractor shall maintain version control of	f		
			all courseware and ensure delivery of only	,		
			the latest versions.			
160						
	13 (158)	3.2.3-2	3.2.3-2 The contractor shall develop and	Develop, Provide, Track		
			maintain a process to track updates to			
			training materials and provide a method			
			for archiving materials. The contractor shal	I		
			have access to the internal systems,			
			including Next Generation Desktop (NGD)			
			Production and Training environments.			
161						
	13 (159)	3.2.3-3	3.2.3-3 The contractor shall identify areas	Develop		
			of knowledge and skill deficiencies and			
			develop new selfpaced eLearning to refresh			
			CSR knowledge, as necessary; in addition,			
			the contractor shall identify trends in			
			knowledge retention and make			
			modifications to base training materials, as	;		
			necessary.			
162				•		
	13 (160)	3.2.3-4	Additionally, the contractor shall survey a			
			sample of CSRs to determine their			
			satisfaction with the self-paced training			
			eLearning. The contractor shall work with			
			CMS and the CCO to determine the sample			
			size and timing of pushing the survey			
			through the LMS to the CSRs. The contractor			
			shall monitor CSR satisfaction scores and			
163			comments for improvement opportunities.			



#### ProposalQuickStart.com

Proposal Quick Start offers a specialized shredder/parser designed to efficiently extract and organize text from complex documents, such as government Requests for Proposals (RFPs). Unlike standard parsers that depend on basic keyword matching or simple pattern recognition, Proposal Quick Start's parser leverages advanced Artificial Intelligence, including Natural Language Processing (NLP) and vector analysis, for superior accuracy and understanding.

A key component, the "Fast Shred" feature, automates the crucial task of identifying customs terms. It also supports wildcard searches (?, \*, #) and quickly organizes these findings into structured matrices. This significantly speeds up the process and helps ensure no terms are overlooked, enabling users to generate precise and complete analysis documents.

Furthermore, Proposal Quick Start can analyze Microsoft Word (docx) and PDF documents in seconds. It also allows users to consolidate information from multiple documents into a single Excel workbook.